

ABSTRACT OF THE DISCLOSURE

5 A multi-function customer satisfaction survey
device, system and method. A plurality of stackable tip
trays in a restaurant each include a survey device and a
calculator. Survey questions are presented on a display
screen, and a survey keypad is used by the customer to
enter responses. The responses are stored in a memory in
the tray. The trays stack on a base unit that
simultaneously collects the responses from the stacked
10 trays, simultaneously programs the stacked trays with
survey questions, and simultaneously recharges a battery
in each tray.